

Supply Chain Management Workshop

Supply Chain Management improves the coordination and relationship between Suppliers, Producers, and Customers. It must be kept at a high level of organization to be successful in today's global economy. Goods and services are now pieced together from all over the world, and this process can be hectic and complicated if not managed correctly.

With Supply Chain Management your company and employees will be on target to lower costs, improving efficiency, and increase customer satisfaction. This course will provide your employees with the understanding of how Supply Chain Management can improve and help almost any type of business.

Workshop Objectives:

- Take a look at inventory management
- Study supply chain groups
- Review tracking and monitoring methods
- Examine supply chain event management
- Comprehend the flows of supply chain management and data warehouses
- Understand the levels of supply chain management and their effects
- Identify how supply chain management relates to: Customer satisfaction, Improving performance, Lowering costs, and Product development



For more information or to reserve your spot in this workshop, please contact:

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CLASS CONTENT

Module One: Getting Started

Workshop Objectives
Action Plans and Evaluation Forms

Module Two: Why Supply Chain Management?

Customer Satisfaction
Improving Performance
Lowering Costs
Product Development
Case Study
Module Two: Review Questions

Module Three: Key Terms (I)

Procurement
Upstream and Downstream
Raw Material
Forecasting
Carrying Cost
Case Study
Module Three: Review Questions

Module Four: Key Terms (II)

Inventory
Order Generation
Order Taking
Order Fulfillment
Returns Management
Case Study
Module Four: Review Questions

Module Five: Three Levels of Supply Chain Management

Strategic Level
Tactical Level
Operational Level
Bullwhip Effect
Case Study
Module Five: Review Questions

Module Six: Five Stages of Supply Chain Management

Plan
Source
Make
Deliver
Return
Case Study
Module Six: Review Questions

Module Seven: The Flows of Supply Chain Management

The Product Flow
The Information Flow
The Finances Flow
Data Warehouses
Case Study
Module Seven: Review Questions

Module Eight: Inventory Management

Levels of Inventory
Just-In-Time Inventory
Keeping Accurate Records
Inventory Calculator
Case Study
Module Eight: Review Questions

Module Nine: Supply Chain Groups

The Suppliers
The Producers
The Customers
The Customer's Customers
Case Study
Module Nine: Review Questions

Module Ten: Tracking and Monitoring

Dashboard

RFID's

Alert Generation

Stock Keeping Unit (SKU)

Case Study

Module Ten: Review Questions

Module Eleven: Supply Chain Event

Management

Inventory Alerts

Supplier Alerts

Bottlenecking

Being Proactive

Case Study

Module Eleven: Review Questions

Module Twelve: Wrapping Up

Words from the Wise

Lessons Learned