

# Social Learning Workshop

Social Learning is an effective way to train your employees through modeling positive behaviors. It is a great way to promote cohesion and involvement as it builds a culture of learning. Your participants will learn the best way to conduct role plays, share best practices, and provide constant and immediate feedback.

With our Social Learning course your participants will be creating learning communities that benefit every aspect of your organization. They will learn new behaviors through observation and modeling and be instilled with a passion for learning.

## Workshop Objectives:

- Define and use social learning.
- Identify social learning tools.
- Manipulate group dynamics and culture.
- Craft and lead role play scenarios.
- Practice being a role model.
- Understand modeling and observation.



For more information or to reserve your spot in this workshop, please contact:

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## CLASS CONTENT

### **Module One: Getting Started**

Workshop Objectives

### **Module Two: Setting the Right Group Dynamic (I)**

Communicating

Collaborating

Sharing of Best Practices

Refining Ideas

Case Study

Module Two: Review Questions

### **Module Three: Setting the Right Group Dynamic (II)**

Diversity Builds Knowledge

Social Interactions

People Are Different

Dealing with Difficult People

Case Study

Module Three: Review Questions

### **Module Four: Develop a Social Learning Culture at Work (I)**

Making the Connection

Tagging Star Employees

Recognizing Teaching Moments

Culture of Questioning

Case Study

Module Four: Review Questions

### **Module Five: Develop a Social Learning Culture at Work (II)**

Safe to Share Environment

Instilling a Passion for Learning

Instill a Sense of Sharing

Learning in the Social Unit

Case Study

Module Five: Review Questions

### **Module Six: Develop a Culture of Social Learning at Work (III)**

Remove Fear of Feedback or Criticism

Creating a Social Unit

Imitation and Modeling

Empowering Learners

Case Study

Module Six: Review Questions

### **Module Seven: Role Playing (I)**

Identify Work Related Scenarios

Add Variables

Assign Roles

Prepare Role-Players

Case Study

Module Seven: Review Questions

### **Module Eight: Role Playing (II)**

Act It Out

Debrief

Mirror Good Examples

General Role Playing Tips

Case Study

Module Eight: Review Questions

### **Module Nine: Utilizing the Right Tools (I)**

Mentoring

Social Media

Critical Thinking

Gamification

Case Study

Module Nine: Review Questions

### **Module Ten: Utilizing the Right Tools (II)**

Relevant Resources Selection

Job Shadowing

Knowledge Management

Social Facilitation

Case Study

Module Ten: Review Questions

**Module Eleven: Modeling and  
Observational Learning**

Inspired by Leaders

Boosting Self-Efficacy

Peer Role Models

Generating Engagement

Case Study

Module Eleven: Review Questions

**Module Twelve: Wrapping Up**

Words from the Wise